การแก้ไขปัญหาในกรณีที่ไม่สามารถเปิดโปรแกรมกรมตรวจบัญชีสหกรณ์ที่ใช้ Appserv 2.5.9 ที่ Web Edition ได้



วิธีที่ 1 เกิดจาก โปรแกรม Internet Toolbars

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ให้ทำการ Remove โปรแกรมออก คลิกที่ Start >>Setting>> Control Panel



จากนั้น คลิกที่ Add or Remove เพื่อทำการ Remove โปรแกรม

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วิธีการสังเกตโปรแกรม Internet Toolbars สังเกตจากชื่อที่ลงท้าย Tool bar ยกตัวอย่างเช่น Google Toolbar ทำการคลิกเลือก จากนั้นกดปุ่ม Romove ที่ต้องการลบออก

🐻 Add or Rei	move Programs			
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C <u>h</u> ange or Remove Programs	 ESET Smart Security 		Size	73.88MB
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6	To remove this program from your computer, click Remove.		[Remove
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Windows Components	🔜 Intel(R) Management Engine Components		Size	13.04MB
	🔊 JMicron Ethernet Adapter NDIS Driver		Size	1.56MB
	🔊 JMicron Flash Media Controller Driver		Size	1.75MB -
Set Program Access and	Q Logitech QuickCam		Size	26.69MB
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เมื่อทำการ Romove โปรแกรมเรียบร้อยแล้ว โปรแกรม Google Toolbar ก็จะหายไปจากหน้าต่าง Add or Remove Programs แล้วทำเปิดโปรแกรมที่ต้องการ ดังภาพ

	กรุณาเลือกประเภทการตั้งค่าข้อมูลสหกรณ์
1. สาหรับสาบักง	งานใหญ่/ไม่ใช้ระบบสาขา
	เริ่มต้นการบินทึกธ์อมูล
🚴 สำหรับสาขา	

วิธีที่ 2 เกิดจาก Service ของ Appserv ไม่ทำงาน ซึ่ง Service ที่ใช้ในโปรแกรมกรมตรวจบัญชีที่เป็น Web Edition มีด้วยกัน 2 Service Apache 2.2 Service และ Mysql Service จะต้องอยู่ในสถานะ Start ดัง ภาพ

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โดยไปที่ Start >> setting >> Control Panel >>Administrator Tool >> Service ทำการ Start service ทั้ง Apache 2.2 และ Mysql